



Volume 4 - Issue 11 - September 2006

PROFITsystems E-COMMUNICATOR

Calendar

September 4th
CLOSED for Labor Day

September 11th-15th
Class Week

September 12th-14th
Thomasville PROFITgroups

October 9th-13th
Class Week

October 16th-22nd
High Point Market

November 6th - 10th
Class Week

November 23rd
CLOSED for Thanksgiving

Classroom Training

For more information about our classroom training and to make your reservation, please call 800.888.5564 or email karim@profitsystems.net.

PROFITgroups

We are looking forward to seeing our PROFITgroups members at the next meeting. If you are considering becoming a PROFITgroups member and would like more information or references, please call 800.325.2018 or email phyllisz@profitsystems.net.

PROFITsystems Support Policy for New Versions of Operating Systems and Associated Non-PROFITsystems Applications

Les Kush, Director of Systems Support

PROFITsystems is committed to ongoing support of its' PROFITprofessional products and associated third party applications. It is our general policy that we will support new service packs and version changes of supported operating systems and associated applications (OS/AA) within 90 days of the general release by the respective publisher. This delay allows our QA department time to verify PROFITprofessional's operation with a new version of the OS/AA and to prepare our customers and support staff with any related technical information. At times, any of the OS/AA publishers may include new features in their OS/AA which can negatively impact PROFITprofessional's operation. PROFITsystems recommends that no customer upgrade their OS/AA until it is has been approved by PROFITsystems for use with PROFITprofessional. For specific questions on operating systems and associated third party applications, contact Systems Support at 800.888.5564 or support@profitsystems.net.)

Non-Current Versions of PROFITprofessional:

Non-current versions of PROFITprofessional software will not be tested with new releases of supported operating systems and service packs. Non-current versions are versions older than the current PROFITprofessional version at the time a new release of a new operating system(s), an update, and/or service pack.

Does PROFITprofessional Support Microsoft Windows Vista?

PROFITsystems plans to support Microsoft Windows Vista in future service packs and major versions of PROFITprofessional. At this time we are testing the Vista Beta program. The timing of Vista's release has not yet been finalized by Microsoft, so the definitive date for Vista support with PROFITprofessional has not been set. Customers planning on using Vista can tentatively expect PROFITprofessional support within 90 to 120 days of Vista's commercial availability.

Does PROFITprofessional Support 64 bit Processors?

PROFITsystems supports ONLY 64 bit processors on servers loaded with Pervasive SQL 9.5 and when both Pervasive and PROFITprofessional are run in 32 bit mode. Neither Pervasive nor PROFITsystems will test earlier versions. If you are purchasing a new server with a 64 bit processor and you do not have Pervasive SQL 9.5, please call Sales at 800.888.5564. PROFITsystems does not support workstations with a 64 bit platform.

Purging Receivables Open to History

Heather Smartt, Software Support Specialist

Do you ever wonder why it takes so long to run your receivables Aging Report or wish it was just a little easier to sort through all of those invoices and payments in the View/Receivables/Open History screen?

We recommend that you purge periodically to reduce the size of the Receivables Open and/or the Receivable History file. After purging, the system should run **faster** and **more efficiently** when calculating, printing reports, or viewing customer detail.

The common misconception is that if you purge you will lose all of that information. This is not true when you just purge Open to History. Purging Open to History just moves the information from Open over to the History file. Also, the system will only purge invoices that have a \$0 balance. You will not lose any information with this process and you can still view those invoices on the View/Receivables/Open History screen by choosing the History button or by printing via Print/Report/Receivables/Open History and checking Use History. However, you can if you like, also purge the History. When you purge History you are removing that data **completely**.

You should follow this checklist *before* running the purge application:

1. Run Apply Payments and Credits.
(Activities/Receivables/Apply Payments and Credits).
2. Update and Delete Commissions.
(Print/Reports/Sales/Commissions Due)
3. Update Taxes.
(Print/Reports/Sales/Tax/Written)
If your Tax basis in Profit Center Preferences (Preferences/Profit Center/Individual/Sales/Sales Options/Tax Basis) is set to cash received you will need to print the written sales tax report and update the file.

4. If your store does Installment Contracts: Generate Earned Interest.
(Activities/Receivables/Generate Earned Interest)

Now you are ready to purge

File/Utilities/Purge/Receivables/Open History

While users can remain in the software, it will purge faster if ran after hours when no one is in the system. The default options are Purge File and Check Balances. It is recommended that you accept the defaults, then enter your desired cutoff date. If you have never purged before, this could be a long process. You will want to purge in smaller increments, three to six months at a time would be a good start. Another good tip would be to purge just your *CASH customer before purging the rest of your customer base. If you need further direction, you can access the PROFIT*professional* help menu and search for "purge" then choose open receivables or you can contact Software Support at 800.888.5564 or support@profitsystems.net.

The PROFIT*systems* E-Communicator is your best source for news and information on PROFIT*systems*, technology, and the retail furniture industry. If you need to know about our conferences, software, or just what is new around the halls of PSI, this is the place to find it. In conjunction with our website www.profitsystems.net, we are working to provide you the most information in the most timely manner possible. If you have not registered for access to our online PROFIT*resource* Center, please sign up at our home page today!

Michelle Michaels, Editor

PROFIT*systems*, Inc.

The Leading Provider of Retail Furniture Systems and Solutions
422 E. Vermijo, Suite 100 Colorado Springs, CO 80903
Phone: 800-888-5564 Fax: 719-578-9506

Email: newsletter@profitsystems.net

URL: www.profitsystems.net

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