



## Frequently Asked Questions

**What do I need to do for you to begin an investigation for me?** Simply submit payment with your credit card and complete the background questionnaire.

**How long will the investigation take?** Typical turnaround is 24 hours. If you choose the premium level package extra time may be required.

**What forms of payment do you accept?** Visa, Mastercard and American Express.

**Are you licensed?** Yes, our Investigator is a police officer registered with the Colorado Secretary of State.

**Will a court of law recognize the information that you provide me?**

Yes, the courts recognize licensed private investigators as a neutral party. We also provide Courtroom testimony if needed.

**Are your investigations confidential?**

Yes, extremely! We keep every investigation strictly confidential and we don't share any case information with anyone. We conduct our investigations in a very discreet and inconspicuous fashion. We are bound by contract to keep your investigation confidential.

**Will you provide me with a report of your findings?**

We provide every client with a detailed report as well as any video/audio tapes, photographs, diagrams, and any other documents that might apply.

**Are your prices competitive?**

Yes. We provide affordable, accurate, and confidential services and can undercut the competition.

**What if I would like to buy more than one background check at a time? Can I get a discount?**

Yes, if you are interested in buying your background checks in volume, call us at 800.888.5565. We'll be happy to give you volume pricing.